



BUREAU
VERITAS

Bureau Veritas Certification

CENTRAL BANK OF THE UAE

NEXT TO - KING ABDULLAH BIN ABDULAZIZ AL SAUD ST
- AL BATEEN W34, ABU DHABI, UNITED ARAB EMIRATES.

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM OF CENTRAL BANK OF THE UAE SUPPORTING THE PROVISION OF IT SERVICES , IMPLEMENTATION, SYSTEM INTEGRATION, TECHNICAL SUPPORT, MAINTENANCE AND REPAIR OF IT INFRASTRUCTURE FOR ALL ACTIVITIES PERFORMED BY THE HEAD OFFICE CENTRAL BANK OF THE UAE IN ABU DHABI.

Original cycle start date:	14 November 2022
Expiry date of previous cycle:	NA
Certification Audit date:	NA
Certification cycle start date:	14 November 2022

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **25 May 2024**

Certificate No. **IND. 22.1922/IT/U** Version: **01** Issue date: **14 November 2022**

Krupa Rahul – Certification Manager



0008

Certification body address: 5th Floor, 66 Prescot Street, London E1 8HG, United Kingdom

Local office: Bureau Veritas- Abu Dhabi Branch of Bureau Veritas SA, 1st Floor

Al Zubara Tower, Salam Street, P.O Box No: 26264, Abu Dhabi, UAE

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: **02 6444920**



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Scope of certification

<u>Site Name/Location</u>	<u>Site Address</u>	<u>Site Scope</u>
HEAD OFFICE	NEXT TO - KING ABDULLAH BIN ABDULAZIZ AL SAUD ST – AL BATEEN W34, ABU DHABI, UNITED ARAB EMIRATES	THE IT SERVICE MANAGEMENT SYSTEM OF CENTRAL BANK OF THE UAE SUPPORTING THE PROVISION OF IT SERVICES , IMPLEMENTATION, SYSTEM INTEGRATION, TECHNICAL SUPPORT, MAINTENANCE AND REPAIR OF IT INFRASTRUCTURE FOR ALL ACTIVITIES PERFORMED BY THE HEAD OFFICE CENTRAL BANK OF THE UAE IN ABU DHABI
DUBAI BRANCH	AL FALAH STREET, SOUK AL KABEER, BUR DUBAI, DUBAI, UNITED ARAB EMIRATES	
AL AIN BRANCH	ALI BIN ABI TALIB STREET (OUD AL TOUBA STREET), CENTRAL DISTRICT, CITY OF AL AIN, UNITED ARAB EMIRATES	
SHARJAH BRANCH	ABU SHAGARA, SHARJAH NEAR GINCO CONTRACTING CO L.L.C., 83, KING ABDUL AZIZ ROAD, ABU SHAGARA, SHARJAH, UNITED ARAB EMIRATES	
RAS AL KHAIMAH BRANCH	AL MUNTASIR ROAD, AL NAKHEEL, RAS AL KHAIMAH LANDMARK: NEAR IRAN INSURANCE CO, CITY OF RAS AL KHAIMAH, UNITED ARAB EMIRATES	
FUJAIRAH BRANCH	HAMAD BIN ABDULLAH ROAD - FUJAIRAH - UNITED ARAB EMIRATES	

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